

TOTAL
EXCELLENCE
CENTRE™

ILM Level 2 Qualification

—
Leadership & Team Skills

Skills Support®
for the
Workforce



European Union
European Regional
Development Fund



The
Growth
Company

PROGRAMME OVERVIEW

This highly interactive blended programme is designed to increase the performance of Team Leaders & Supervisors and develop the core skills necessary to transition from working in a team to leading a team.

The programme also provides practising Team Leaders/Supervisors with an opportunity to further develop their skills to become more effective, efficient and confident in their role.



Working alongside people from other businesses, delegates will have an opportunity to share experiences, practice new skills, receive feedback and create personal development plans to enable them to become highly effective Team Leaders.

Our programmes are delivered by ILM specialists, highly experienced in the field of Management and Leadership development. The facilitators ensure that the workshop learning experience is highly engaging and one that encourages group participation.

Delegates will also have access to relevant and current case studies, participating in group exercises and access to a wide breadth of online learning and library resources, this programme is delivered to reflect a true blended learning experience that will support achievement of an ILM level 2 qualification in Leadership and Team Skills.



4 Day Workshops & Distance Learning

Initial Assessment
Pre-Course Work
4 x Classroom Workshops
Distance Learning

Programme Workshops

Developing your Team Leader Skills
Leading and Motivating your Team
Communication & Conflict Resolution Skills
Managing Team Performance
Developing Resilience

ILM Certification

Registration, Assessment & Marking Level 2 Award in Leadership
and Team Skills



£275+VAT



Results & Impact

Leadership styles to increase
team performance

Manage relationships
confidently

Increased
productivity

Improve personal impact on
current job role

Effective and confident team
leaders

Recognise and rectify
underperformance

Motivation & delegation
techniques for teams

Better relationships and
communication in teams

Overcome conflict within
teams

CELEBRATING OUR SUCCESSES OF WORKING WITH SME'S
ON THIS PROGRAMME OVER THE LAST 2 YEARS.



479

Businesses Supported



£12,041,540

Overall Sales Increase



554

Jobs Created